



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lalitha Vaidyanathan; Confirmation No. 6366  
John Quinn; Ahmed  
Khaishgi; Cara Cherry-  
Lisco

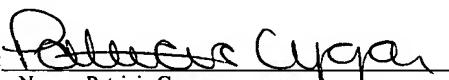
Serial No.: 10/634,654 Docket No.: 1018-001US02

Filed: August 5, 2003 Customer No.: 28863

Examiner: Unknown Group Art Unit: 3629

Title: SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN  
ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE  
RESOLUTION PROCESS

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on January 29, 2004.

By:   
Name: Patricia Cygan

PETITION FOR EXTENSION OF TIME

Commissioner for Patents  
Alexandria, VA 22313-1450

Dear Sir:

In accordance with the provisions of 37 C.F.R. §1.136(a), it is respectfully requested that a one-month extension of time be granted in which to respond to the outstanding Notice to File Missing Parts of Nonprovisional Application mailed November 3, 2003, said period of response being extended from January 3, 2004 to February 3, 2004.

Our check in the amount of \$55.00 is enclosed to cover the required extension fee for a small entity. Please apply any other charges or credits to Deposit Account No. 50-1778.

Date:

January 29, 2003

SHUMAKER & SIEFFERT, P.A.  
8425 Seasons Parkway, Suite 105  
St. Paul, Minnesota 55125  
Telephone: 651.735.1100  
Facsimile: 651.735.1102

By:



Name: Kent J. Sieffert  
Reg. No.: 41,312